

**Technical mentoring** involves supporting someone to learn new skills.

**Pastoral mentoring** involves developing the whole person, which may include elements of technical mentoring.

Many younger people tell us they want to feel supported as a whole person to feel more engaged.

*Which do you currently offer?*



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# Certified Workplace Practitioner Mentor Course

Getting the best from your workforce



# Growing employees

## Course delivery

We can deliver or train your team to deliver:

- 3-day classroom course
- Fast Track blended learning (eLearning and 1-day classroom)
- eLearning

These are then followed by an online assessment and optional six-month portfolio.

The total time is approx. 125-150 hours.

## Assessment

Learners pass an online assessment to become certified. Includes accreditation on the public Register of Mentors for six months.

Following this, there is an ongoing fee for continued registration.

Learners also have the option to do a 5-unit reflective assignment to convert their course into a Level 3 Workplace Mentor qualification (currently undergoing registration).



Introducing the Workplace Practitioner Mentor, a certified course designed for managers, supervisors, and developing staff.

Mentoring is shown to develop individuals within a company at senior and low levels. It increases employee motivation, job performance and retention rates. For managers, it multiplies the impact of any change and also prepares the new leaders for the complexity of the challenges they will face.



## Engagement, satisfaction, retention



Multi-award-winning training providers, The Mentoring School, have developed a course to help your staff to actively support and develop your workforce, which means that you should see higher satisfaction rates, better engagement, more retention and increased productivity!

The specialist course covers up to date good practice skills in working with individuals or teams in the workplace, covering

## Course contents

Our exclusive specialist course covers up to date good practice skills in working with individuals or groups in the workplace, covering the practical skills to support your workforce to overcome the barriers that hold them back in their work:

- You and your role
- What is a mentor?
- Barriers to success
- Learning Styles
- Emotional Intelligence
- Preparation for the future
- Good mentoring practice
- Working with an individual
- Diversity
- Working with a team
- Involving others
- Supporting an Individual
- Brain development and mental health
- Giving feedback
- Bringing it all together