

Technical mentoring involves supporting someone to learn new skills.

Pastoral mentoring involves developing the whole person, which may include elements of technical mentoring.

Mentoring in a clinical setting requires a combination of these skills in order to develop your staff and get the most from them.

Can your staff offer both?



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Certified Practitioner Mentor in Healthcare Course

Mentoring and developing people in healthcare



Making the difference to your patients

Course delivery

We can deliver or train your team to deliver:

- 3-day classroom course
- Fast Track blended learning (eLearning and 1-day classroom)
- eLearning

These are then followed by an online assessment and an optional six-month portfolio.

The total time is approx. 125-150 hours.

Assessment

Learners pass an online assessment to become certified. Includes accreditation on the public Register of Mentors for six months.

Following this, there is an ongoing fee for continued registration.

Learners also have the option to do a 5-unit reflective assignment to convert their course into a Level 3 Workplace Mentor qualification (currently undergoing registration).



Introducing the Practitioner Mentor in Healthcare, a certification designed for those developing junior colleagues in healthcare settings.

Mentoring in healthcare settings, brings its own unique problems. Whilst medical staff may have completed mentoring training, they have limited time for supporting or developing others.

This means that the development of support staff and others falls to senior support staff.

The Mentoring School are proud to offer a course for introducing men-



Skills, productivity, professionalism



toring to those placed in this important development role.

Covering:

- The difference between coaching and mentoring and when to use each
- Overcoming barriers that hold people back
- How to use mentoring to develop technical skills
- Diversity
- Working with different generations
- Low-level mental health

Course contents

Our exclusive specialist course covers up to date good practice skills in working with individuals or groups in the workplace, covering the practical skills to help them make the difference to their junior colleagues:

- What is a mentor
- About your workplace ethos
- Barriers to success
- Ways of learning
- Emotional Intelligence
- Preparation for working life
- Technical verses Pastoral mentoring
- Supporting an individual
- Supporting a group
- Good practice for mentors and coaches
- Supporting life skills
- Involving other staff
- Supporting Social, Emotional and Mental Health
- Monitoring the outcomes of mentoring
- Giving feedback

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